



## EXHIBITOR FAQ's

### When and Where is [McLeod Software UC26](#)?

September 13-15, 2026

Music City Center  
201 Rep. John Lewis Way S  
Nashville, TN 37203

The Expo is located on **Level 3** in **Hall B**

### Where should I park at the Music City Center?

Music City Center Parking and Music City Center Public Parking are the main adjacent garages with accessible, first-come, first-served spaces, including ADA spots near elevators. Rates vary by event and time.

### Have a question related to attendee registration?

Your exhibitor manager will be sent instructions on sponsorship discounts to register attending staff.

Additional exhibitor registrations are \$1,554 per person. Attendee registration provides access to the entire conference, including all networking events.

For Hotel information and to reserve a room, click [here](#). Discount rates EOD Central Time, Wednesday, August 19<sup>th</sup>.

***\*\*Please do not book hotels through vendors or travel reps contacting you claiming to be affiliated with McLeod Software UC26 as they are considered fraudulent. Only use the links provided on this web page.\*\****

### Is there a Conference Mobile App?

The UC26 mobile app, by Acelevents, will be available 1–2 weeks before the conference. If you don't receive the download email, search your app store for "Acelevents," download it, and search for "McLeod Software UC26".

### How do I manage my Exhibitor Booth Profile inside the UC mobile app?

The Acelevents Exhibitor Portal access will be sent to your exhibitor manager. If you need the email notification resent for access, or you wish to be added as an exhibitor manager, please contact [Events@McLeodSoftware.com](mailto:Events@McLeodSoftware.com).

## Will an attendee list be shared with exhibitors?

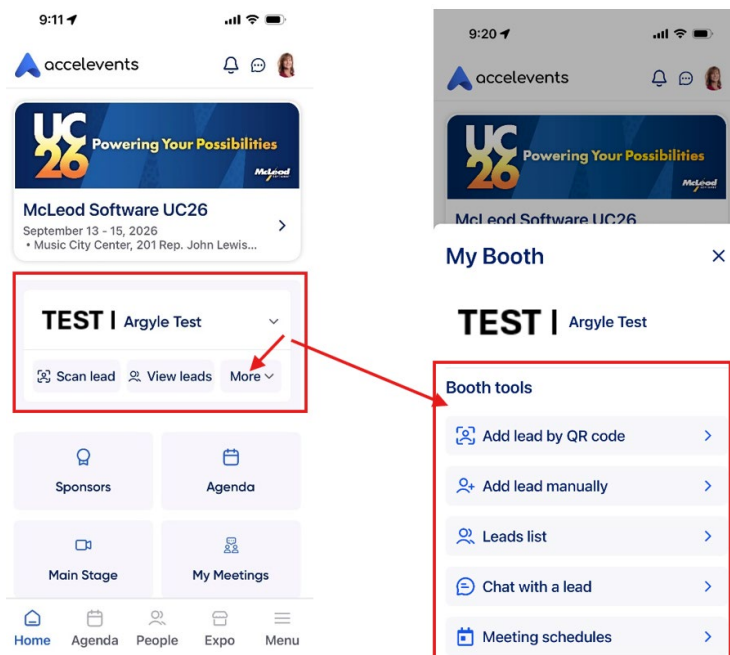
As a private company hosting a private event, we do not share attendee or customer lists outside the UC26 mobile app. The app grants registered attendees' access to the attendee names, business titles, and company names by default. Contact details (email/phone) remain private. The list is not downloadable. The app will be released approximately 1-2 weeks prior to the show dates.

## Will "Lead Capture" be provided?

As an exhibitor, Lead Capture is included in your sponsorship at no additional cost! You'll receive full contact details from scanned badges, including those from your sponsored breakout session(s).

## How Does Lead Capture Work?

The exhibitor will log in to the attendee app. They will see the Booth Module displayed on the page if the event is open, just right below the event name. They will click the Scan Lead button from the Booth Module to start scanning the attendee's QR code or RFID badge. Then, the attendee's information will appear on the screen after it recognizes the QR or badge. The exhibitor can then add notes and other information about the attendee and save it. The saved information will be added to the leads list and can be downloaded later.



## Lead Capture Tips:

- You must be an exhibitor admin or a lead retriever to use this feature.
- Attendees who are not yet checked in can be added as a lead through scanning or manually adding them.
- An attendee can only be added once per booth.

- Please ensure you install the latest app version to see the latest updates.
- ⚠ Do not scan from the My QR button, you may get an error like below. Always scan from My Booth.



### When is the Expo, including Setup and Breakdown?

Trucking Technology & Services Expo Schedule (for a full schedule, click [here](#))

(Subject to change)

#### Sunday, September 13

8:00 - 4:00 PM Expo Set-Up

6:00 - 8:00 PM Welcome Reception & Expo

#### Monday, September 14

7:00 - 9:00 AM Breakfast, General Session & Expo

10:15 - 11:00 AM Expo & Product Showcases

12:15 - 1:45 PM Featured Speaker, Lunch & Expo

3:00 - 3:45 PM Expo & Product Showcases

#### Tuesday, September 15

8:00 - 9:00 AM Breakfast & Expo

10:00 - 10:45 AM Expo & Product Showcases

11:45 AM - 1:15 PM Featured Speaker, Networking Lunch & Expo

3:00 - 3:45 PM Expo

3:45 - 8:00 PM Expo Breakdown

#### Wednesday, September 16

8:00 AM - 12:00 PM Expo Breakdown continues

## What meals are provided in my Exhibitor Registration?

All meals are served in the Expo (unless noted) with service open 10-15 mins early for exhibitors:

- **Sunday Opening Reception** – Heavy Hors d'oeuvres/Carving Stations
- **Monday Breakfast** – Buffet
- **Monday Lunch** – Seated/Plated (General Session Speaker)
- **Monday Evening @ Category 10** – Dinner including Heavy Hors d'oeuvres/Carving Stations
- **Tuesday Breakfast** – Buffet
- **Tuesday Lunch** – Buffet (General Session Speaker & Networking Lunch)
- **Tuesday Evening @ Skydeck on Broadway** – Private dinner including a selection from a variety of Assembly Food Hall vendors

## Does the Expo close during the conference?

The expo will be closed during breakout sessions, but exhibitors may still host demos or meetings as needed. Please note lighting may be dimmed outside of official expo hours.

## Who is the show general and where can I find the Exhibitor Kit?

Freeman Exhibition Services is our official show general. Registered exhibitors will receive login credentials for the Freeman Online Exhibitor Kit via email. If you haven't received it, please contact [Ben.Kussow@Freeman.com](mailto:Ben.Kussow@Freeman.com) or click [here](#). This is a new portal and will require new login credentials if this is your first time visiting the new site.

## Are Internet/Electrical/Audio Visual/and Rigging services provided?

The "Utilities" section within the Freeman Exhibitor Kit directs you to visit the Music City Center Services [here](#) to order hardwired Internet, Electrical, and/or AV services.

Rigging - Pre-approval is needed from McLeod Software for any rigging requests. Please email [Events@McLeodSoftware.com](mailto:Events@McLeodSoftware.com).

## Is Booth Carpet provided?

The expo area is ***not*** carpeted (except for aisles and kiosks.) Exhibitors must provide professional flooring—either their own or through Freeman. See the Freeman Exhibitor Kit for discount options.

## Can Exhibitors participate in the Sunday Excursions?

Yes, please be sure your booth set-up is completed *before* 4:00 pm Sunday, September 13.

You can register for the optional excursions during the registration process or modify an existing registration using the link provided in your registration confirmation email.

Update your registration:

1. Log in to your registration account.
2. Navigate to **My Registrations**.
3. Select **McLeod Software UC26**.
4. Select **Buy Tickets & Add-ons**.

5. Scroll down to **Add-ons** and select **Optional Sunday Activities**.
6. Select your preferred activity and follow the prompts.

### **What should I wear?**

Business casual is the norm throughout the conference including all evening events.

### **What is the weather like in mid-September in Nashville?**

Average highs around 78–84°F (25–29°C)

Lows near 60–65°F (16–18°C)

Expect warm, somewhat humid afternoons and comfortable evenings. Individual days can still reach the low 90s, while cooler nights may dip below 60°.

### **Other questions?**

Contact [Events@McLeodSoftware.com](mailto:Events@McLeodSoftware.com).

## What does the Expo Kiosk option include?

Kiosk Exhibition Includes:

- Stand-alone kiosk with artwork, exhibitor logo, bar stool, and carpet
- 43” monitor, HDMI cable connection, and electrical connection
  - Wi-Fi Access (casual access only)
  - Hardwired internet access available for additional fee, see exhibitor kit for details
- 1 Complimentary UC registration (*additional registrations \$1,554 each*)

**\*\*Note:** Additional seating, banners, pop-up signage, literature racks, etc., are not permitted.\*\*

Kiosks are noted with "K" on the expo floor map.