

UWM LIVE! ON-SITE FAQ

GENERAL QUESTIONS:

Q: Is there an attendee app?

A: Yes. Once you register, please download the Accelevents app in the Appstore. Use the email associated with your ticket to create an account and you will have access to the UWM LIVE! event. This will allow for networking, a map of the venue, the agenda, speaker information, exhibitor information and push notifications.

REGISTRATION QUESTIONS:

Q: Does each person need to be registered?

A: Yes. To gain access to the event, each attendee will need to pre-register under their own name. If you are not pre-registered, guests will need to go to Will Call on the day of the event.

Q: Do I need to register for the Welcome Reception?

A: Registration to the main event Thursday will get you into the Welcome Reception. You can confirm your attendance to the Welcome Reception when filling out your registration.

Q: Can I go out to my car or leave the event and go back to the hotel during the day?

A: You are encouraged to stay for the duration of the event to avoid any difficulties returning to the venue.

Q: Does attending Wednesday get me into the event faster on Thursday?

A: Yes. People who attend the Welcome Reception on Wednesday and have their badge on Thursday will not have to go through the registration line.

GENERAL QUESTIONS:

Q: Who will be attending the event?

A: The event will include broker owners, LOs, processors, real estate agents and other industry experts, as well as UWM team members and executive leaders. UWM is also inviting exclusive vendors to attend and exhibit.

Q: What is the cost to attend the event?

A: Registration for UWM LIVE! is free. Attendees are responsible for booking their own flights and hotels for the trip.

Q: I can't attend in person. Will the event be streamed anywhere virtually?

A: UWM LIVE! is an in-person event and will not be streamed virtually.

Q: Is there assigned seating in the sessions?

A: No

Q: Am I allowed to save seats?

A: No. Leaving your belongings in any session area is at your own risk. UWM is not responsible for attendees' belongings.

Q: Is there appropriate seating for individuals with medical conditions?

A: If you have specific concerns regarding this, please reach out to info@uwmevents.com

Q: What items are not allowed inside?

A: We are a drug, tobacco, weapon and alcohol-free campus (with the exception of alcoholic beverages being provided at the event). Small bags such as laptop bags or purses are permitted — all larger items are subject to inspection.

Q: Can I bring in food and drinks for snacks?

A: Yes

Q: What is the attire for the event?

A: Business casual. Guests should try to avoid wearing heels — the event will be on artificial turf potentially making it difficult to walk in heels.

Q: Is there an ATM available?

A: There are no-fee ATMs on campus but not in the Sports Complex. If you are having trouble finding an ATM, reach out to your account executive to help you.

Q: Does attending count toward any continuing education (CE) credits?

A: No

Q: What happens if I lose my badge?

A: Please go to Will Call to receive a new badge.

Q: What's the expected weather?

A: Please search Pontiac, MI, in your preferred weather app.

Q: Do I need to attend all of the sessions?

A: It is highly encouraged to attend all of the sessions.

Q: Do you have a map of the event?

A: Maps will be available throughout the facility as well as in the welcome packet and attendee app.

Q: Will there be Wi-Fi available?

A: Yes, all attendees will have access to Wi-Fi. The password will be provided at the event.

TRAVEL QUESTIONS:

Q: Where do I park?

A: We will have guest parking in designated parking lots on UWM's campus. We recommend guests staying at the hotels with shuttle transportation (The Auburn Hills Marriott and the Courtyard by Marriott Detroit Pontiac/Auburn) to utilize them — they will drop off near the main entrance.

Q: Where does the shuttle pick up?

A: Shuttle transportation from the hotels (The Auburn Hills Marriott and the Courtyard by Marriott Detroit Pontiac/Auburn) will be outside the main lobby and is available Wednesday and Thursday. If you are parking on-site, we will have shuttle transportation from the North Campus guest parking lot where there will be a flag designating pick-up points.

Q: Can I go back to my hotel during the day if I forget something?

A: Yes. However, the shuttles will not be available throughout the day. You would need to arrange transportation.

FOOD AND BEVERAGE:

Q: Will food/beverages be provided?

A: Yes, all attendees will be provided complimentary food/beverages at the Welcome Reception on Wednesday. Attendees will be responsible for their breakfast on Thursday morning and will be provided complimentary food/beverages for lunch and the social event that day, as well as snacks provided throughout the day.

Q: What if I have a dietary restriction?

A: There will be a variety of food and beverage options to accommodate most. Please ask the servers on-site if you have any specific needs or restrictions.

Q: Will there be beverages provided throughout the day?

A: Yes. Complimentary coffee/water/assorted soft drinks will be provided.